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HOMEOWNERS GUIDE FOR YOUR WOOD BURNING FIREPLACE

Read this manual carefully before using your wood burning fireplace. Understand and observe all guidelines included in this manual for safe operation of your wood burning fireplace inside your home.

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**KEEP THIS MANUAL. IT CONTAINS IMPORTANT HOMEOWNER
INFORMATION ABOUT YOUR WOOD BURNING FIREPLACE.**

IMPORTANT SAFETY PRECAUTIONS

The INNOVATIVE HEARTH PRODUCTS, LLC (IHP) limited warranty will be voided by, and IHP will disclaim any responsibility for the following:

1. Improper installation of your IHP fireplace and IHP component parts. Consult your installation instructions.
2. Any alteration of IHP fireplace and/or components.
3. Use of an insert in an IHP fireplace. IHP does not recommend or authorize the use of any insert in our fireplaces and will assume no responsibility for any damages caused by an insert.

The safety precautions and operating instructions in this homeowner's guide cannot cover all possible situations that may arise during use. Caution and care

must always be used when operating fireplace.

1. Never start a fire with a liquid fire starter such as gasoline, kerosene, or liquid barbecue starters.
2. Never burn trash or trees (such as Christmas trees) as they can create extremely hot fires and cause sparks that may be hazardous.
3. Never use wood products with synthetic binders. They create creosote in flue system and termination which can be hazardous.
4. Keep children and pets away from hot surfaces to avoid burns. Carefully supervise children when they are in the room with the fireplace. Exposed metal parts and glass doors become very hot.

UNDERSTANDING YOUR FIREPLACE

This firebox has been tested to U.L. 127 test standards and is well insulated for clearances to combustible construction materials used in building a home. Proper clearances are outlined on a label on each component for use by installers and building inspectors to insure compliance.

Firebox: The firebox is the portion of your fireplace where the fire is built. It is made of heavy gauge steel lined with brick patterned refractory material (firebrick) on back, sides and bottom (hearth). This is surrounded by another metal enclosure on top, back and bottom. Air space between firebox and outer enclosure provides a circulating feature that has been engineered for a safe and efficient design.

Chimney System: The chimney is also made of metal extending from top of fireplace through the roof and capped with a screened termination. Inner liner (flue) of chimney is made of stainless steel and provides for exhaust of gases (carbon

monoxide) from the fire. Outer liner is made of galvanized steel and provides passage for cooling air to keep chimney safe at labeled clearance to combustible building materials.

Damper: The damper is the metal disk found at base of chimney (flue) and has 2 positions, open and closed. Flue gas damper is located inside firebox, similar to a conventional masonry fireplace. See fireplace owner's manual for operation.

Outside Air Kit Operation: The outside air damper is located on inside of fireplace. See fireplace owner's manual for operation.

Note: Automatic barometric style dampers are installed on some models.

Fan/Blower: The fan system is designed to enhance the convection principal of your fireplace and is not designed to be a blowing system. The switch located on lower front face of fireplace operates fan.

UNDERSTANDING YOUR FIREPLACE *Continued*

Fireplace Grate: This unit has been equipped with a grate designed to keep operation of fireplace efficient and safe. Do not alter grate. Size and position of grate were engineered to give ideal combustion characteristics for the fire. By keeping logs within grate and not on hearth, you will prevent chance of having a log "spill" or roll out of fireplace. **DO NOT OVERLOAD FIREPLACE.** Piling excessive wood on grate will not increase efficiency and could possibly cause smoke to enter your room. When replacing grate, only replace with a IHP replacement grate for your fireplace model.

Fireplace Screen: The fireplace screen prevents sparks and embers from escaping fireplace. Screen should always be closed when a fire is burning.

 **CAUTION: Screen handles will become hot.**

Fireplace Glass Doors (If Installed): Glass doors must be fully opened or fully closed during operation of your fireplace. Grate and/or wood should not touch doors.

AIR CIRCULATION

During operation of fireplace, cool air enters the firebox through lower grills. Heat rises and is expelled into the room through top grill. This is called convection heat.

During periods of extremely cold weather, when fireplace is not being used, the exact opposite may happen. Warm room air will enter upper grill due to extreme cold air near outside of metal firebox. Air cools, drops and re-enters room through lower grill.

This may be an indication the cold climate installation procedure was not used.

 **WARNING: Never block a vent or grill of the fireplace. This is important to the cooling of the fireplace and assures a safe and proper operation as designed.**

OPERATING YOUR FIREPLACE

1. Keep grate in brackets provided.
2. Open flue damper. During operation damper must be in FULLY OPENED POSITION. In cold weather, to assure proper draw, preheat flue by burning a crumpled newspaper in damper area after damper has been fully opened.
3. Open combustion air damper (automatic on some models).
4. Build a fire using the following method:
 - Use seasoned dry wood (should be seasoned at least 1 year)
 - Crisscross small pieces of wood and place crumpled newspaper under it
 - Place 3 logs on grate. DO NOT OVERLOAD FIREPLACE. Piling excessive wood on the grate will not increase efficiency and could cause smoke spillage.
 - Light newspaper
5. Fireplace glass doors, if installed, must be in fully opened or fully closed position during operation of fireplace.

 **CAUTION: Close screen before closing glass doors.**

 **WARNING: Fireplaces equipped with glass doors should be operated only with doors fully opened or doors fully closed. Doors, if left partly open, may draw gas and flame out of the fireplace opening creating risks of both fire and smoke. Doors should warm gradually to prevent breakage.**

6. After fire has burned out, do not close damper until embers and ashes have had a chance to completely cool and you are certain there are no warm embers.
7. Dispose of ashes by using a metal container with a tight lid. Do not remove ashes until you are certain they are burned out and have cooled completely.

This fireplace is not intended to be used as a substitute for a furnace to heat an entire home. Use for supplementary heat only.

WOOD SELECTION

Selecting the right wood depends on your preference for comfort, aroma and visual image. If you want a constant heat output, a short flame with a glowing coals type of fire, select a hardwood. If you want a short hot fire for damp and chilly mornings, select a softer wood. The following chart is a guide to aide in wood selection. Woods at the top of chart are harder woods and those at bottom of chart are softer. Aromatic woods are best from nut and fruit trees such as hickory, apple, cherry, beech, etc. Heat value from harder woods is better than from softer. It is important to burn wood that has been seasoned. Seasoning reduces moisture content for a good steady fire and less creosote output. The recommended length of time for proper seasoning is about 1 year.

Never burn trash, plastics, gasoline, rubber, industrial solvents, flammable liquids, naptha, household garbage, material treated with petroleum products, leaves, paper products, cardboard or salt driftwood.

Wood Type	Density
Dogwood	0.70 - 0.79
Hickory	0.70 - 0.74
Oak	0.60 - 0.73
Beech	0.64 - 0.66
Hard Maple	0.58 - 0.65
Birch	0.55 - 0.64
Mulberry	0.59 - 0.63
Apple	0.58 - 0.62
Ash	0.57 - 0.61
Southern Pine	0.51 - 0.60
Elm	0.50 - 0.59
Walnut	0.52 - 0.55
Soft Maple	0.47 - 0.54
Cherry	0.50 - 0.52
Sycamore	0.49 - 0.52
Douglas Fur	0.45 - 0.51
Chestnut	0.42 - 0.44
Spruce	0.41 - 0.44
Hemlock	0.40 - 0.42
Redwood	0.33 - 0.40
Aspen	0.37 - 0.39
White Pine	0.35 - 0.37

CLEANING AND MAINTENANCE

CREOSOTE

When wood burns slowly, it produces tar and other organic vapors which, when combined with expelled moisture, forms creosote. Creosote vapors condense in relatively cool chimney flue of a slow burning fire.

As a result, creosote residue accumulates on flue lining. When ignited, this creosote makes an extremely hot fire. Chimney should be inspected at least twice a year during heating season to determine if creosote build-up has occurred. If creosote has accumulated, it should be removed to reduce risk of chimney fire. It is recommended that you use a professional chimney sweep.

Removing Creosote

In order to remove creosote from flue, termination cap must be removed.

1. Close damper before cleaning flue as fine soot can become airborne in the home.
2. If termination is round top (3 feet of exposed pipe with round cap) remove 3 sheet metal screws that secure termination to last section of pipe and lift off cap.
3. For square chase termination with pyramid cap, remove screws that secure top at four corners.
4. Place termination top aside.
5. After cleaning is completed open damper and collect debris in trash container. A professional chimney sweep has all tools and experience necessary to complete this job.
6. Be certain to clean all loose debris from termination before replacing.

7. Before installing a vented or vent-free gas log set in a solid fuel burning fireplace, chimney flue and firebox must be cleaned of soot, creosote, ashes and loose paint by a qualified chimney cleaner. Creosote will ignite if highly heated. Inspect chimney flue for damage. If damaged, operate vent-free gas log heater with flue damper closed.

8. Replace termination cap with screws.

REFRACTORY

The brick refractory on the interior of your fireplace (sides, back and bottom) is manufactured with a high quality cement mixture and reinforced with a wire mesh.

In a new fireplace or one with new refractory, allow refractory to cure for 24 hours.

When building a fire, build a small one for the first 3 or 4 fires. The refractory is subjected to expansion and contraction from the heating and cooling of firebox during operation. It is acceptable to operate the fireplace with cracks of 1/64" wide.

If a crack should develop that is larger than the hairline crack described, take the following corrective measures:

1. Patch crack with a refractory patching cement available at fireplace shops or hardware stores. The refractory must still be in one piece to patch.
2. Replace refractory panel (see fireplace owner's manual). DO NOT continue to use your fireplace if your refractory has a crack that exceeds 1/64".

Refractories are available through your service dealer.

CLEANING AND MAINTENANCE *Continued*

GRATE

If grate deteriorates or is distorted, replace with an IHP grate designed for your fireplace (see fireplace owner's manual).

GLASS DOORS

Clean glass with any commercial glass cleaner or soap and water. Do not use any abrasive material to clean glass. Do not clean glass with cool water if glass is still hot from use. Let doors dry completely before building the next fire.

TROUBLESHOOTING

SMOKE

This fireplace has been designed to operate without smoke spillage into the room when installed and operated properly. In the event a smoking problem does occur, check for one of the following conditions:

1. Outside environmental conditions adversely affecting draft.
2. Lack of ventilation due to a tightly insulated house could prevent the fireplace from drawing properly. If this happens, open a window a small amount while operating fireplace.
3. Other appliances competing for available air in a tightly sealed home. These could be heating appliances, kitchen exhaust fans and bathroom exhaust fans.
4. Relationship of your house to hills, trees and nearby taller buildings can affect wind conditions which can have a direct effect on your fireplace operation.
5. Chimney termination not installed to proper height.
6. Blockage of flue or termination cap.
7. Flue and termination caked with creosote buildup.
8. Grate too close to front of fireplace, not positioned behind smoke shelf. Position grate in designated area on brackets.

9. Damper not in fully opened position.
10. Outside air damper not in opened position.
11. Operating fireplace with partially opened doors.
12. Additional chimney pipe(s) may be necessary under certain conditions. (Additional chimney pipe available as accessory item.)

IMPORTANT: For see-through and peninsula models, air currents in the room can cause some smoke spillage.

COLD AIR DRAFTS

In cold areas you must take special precautions and follow COLD CLIMATE installation instructions in your owner's manual.

If cold air drafts are present when your fireplace is not in operation check the following:

1. Air coming out of fireplace opening. Close damper.
2. Air near sides of firebox interior. Close outside combustion air damper.
3. Air coming in around sides of fireplace, between fireplace and wall. Make sure fireplace frame has been caulked to enclosure of frame.

TROUBLESHOOTING *Continued*

4. Air from bottom grill (circulating units only). Make sure fireplace enclosure and base have been insulated according to cold climate installation instructions in owner's manual.

Note: After all measures to avoid cold air drafts have been taken, there may still be a slight cold air draft coming through the louver and other areas. This may be due to circumstances beyond the manufacturer's control, such as airflow around the structure and tightness of the home (creating negative pressure), etc.

ASH DISPOSAL

Ashes should be placed in a metal container with a tight fitting lid. Closed container of ashes should be placed on a noncombustible floor or on the ground. The container should be kept well away from all combustible materials pending

final disposal. If ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in closed container until cinders have thoroughly cooled.

GLASS DOORS

Glass doors used by IHP are tempered (safety) glass and have been tested to national standards. When glass breaks during use it could be for the following reasons:

1. Fire is too large
2. Logs are too close to glass. Logs and any burning material should not touch glass. This may cause glass to break.
3. Heat has built up too fast.

Continued operation at excessively high temperatures may cause glass to partially lose it's temper and break.

FIREPLACE ACCESSORIES

GLASS DOORS

Bifold glass doors are optional with IHP fireplace. For replacement, refer to fireplace installation instructions in your owner's manual.

Note: Use of glass doors other than those manufactured by IHP voids warranty and may create a potentially hazardous condition.

Refer to installation instructions that come with door kit for installation details. Glass door kits can be installed before, during or after fireplace has been installed.

GAS LOGS

A full line of vented and vent-free IHP gas logs is available. See your dealer or distributor for details or visit www.Superiorfireplaces.US.com.

FANS/BLOWERS

This accessory is designed to enhance the convection principle (see [Air Circulation](#), page 3). It is not designed as a blowing system.

CUSTOMER SERVICE

You may have further questions about installation, operation, or troubleshooting. Please contact your IHP dealer for any questions or concerns. When calling your dealer please have your model and serial numbers of your fireplace ready. You can also visit our web site at www.Superiorfireplaces.US.com.

Note: The serial number and other pertinent information can be found on the rating plate located behind the screen near upper right corner of firebox. In some models it may be located vertically on side panel.

Innovative Hearth Products Superior™ Brand Wood-Burning Fireplace 20 Year Limited Warranty

THE WARRANTY

Innovative Hearth Products ("IHP") 20 Year Limited Warranty warrants your Superior™ Brand wood burning fireplace ("Product") to be free from defects in materials and workmanship at the time of manufacture. The Product body, firebox and ceramic glass carry the 20 Year Limited Warranty. Ceramic glass carries the 20 Year Limited Warranty against thermal breakage only. After installation, if covered components manufactured by IHP are found to be defective in materials or workmanship during the 20 Year Limited Warranty period and while the Product remains at the site of the original installation, IHP will, at its option, repair or replace the covered components. If repair or replacement is not commercially practical, IHP will, at its option, refund the purchase price or wholesale price of the IHP product, whichever is applicable. IHP will also pay IHP prevailing labor rates, as determined in its sole discretion, incurred in repairing or replacing such components for up to five years. THERE ARE EXCLUSIONS AND LIMITATIONS to this 20 Year Limited Warranty as described herein.

COVERAGE COMMENCEMENT DATE

Warranty coverage begins on the date of installation. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the Product by an independent IHP dealer/distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from IHP, regardless of the installation or occupancy date.

EXCLUSIONS AND LIMITATIONS

This 20 Year Limited Warranty applies only if the Product is installed in the United States or Canada and only if operated and maintained in accordance with the printed instructions accompanying the Product and in compliance with all applicable installation and building codes and good trade practices.

This warranty is non-transferable and extends to the original owner only. The Product must be purchased through a listed supplier of IHP and proof of purchase must be provided. The Product body and firebox carry the 20 Year Limited Warranty from the date of installation. Vent components, trim components, paint and applied stains are excluded from this 20 Year Limited Warranty. The following do not carry a 20 Year Limited Warranty but are warranted as follows:

Air tubes, baffles and brick retainers – Repair or replacement for one year from the date of installation

Cast iron parts – Replacement for one year from date of installation

Catalyst – Carries a separate warranty. Refer to the warranty certificate provided for that part

Electrical components – Repair or replacement for one year from the date of installation

Fireplace screens, refractory and side shields (metal or refractory) – Repair or replacement for two years from date of installation. Excludes hairline cracks

Fuel grates – These parts are considered consumable accessories and therefore are not warranted, with the exception of defects in material or workmanship which are covered for 90 days from the date of installation

Gaskets – Replacement for one year from date of installation

Gold & nickel plating – Replacement for two years from date of installation. Excludes tarnishing

Optional glass doors – Repair or replacement for 90 days from the date of installation

Refractory & screens – Replacement for two years from date of installation. Excludes hairline cracks

Removable air tubes – Repair or replacement for seven years from date of installation. IHP prevailing labor rates for years one through five.

Labor coverage – Prevailing IHP labor rates apply for the warranty period of the component.

Parts not otherwise listed carry a 90 day warranty from the date of installation.

Whenever practicable, IHP will provide replacement parts, if available, for a period of 10 years from the last date of manufacture of the Product.

IHP will not be responsible for: (a) damages caused by normal wear and tear, accident, riot, fire, flood or acts of God; (b) damages caused by abuse, negligence, misuse, or unauthorized alteration or repair of the Product affecting its stability or performance. (The Product must be subject to normal use with approved fuels listed in the Operation Manual provided with the product. This includes burning such fireplace fuels as wood and

natural or propane gas. Fuel products with abnormal burning characteristics, including but not limited to fuel such as driftwood, coal or plywood and wood products using a binder may burn at excessive temperatures and may cause damage to the Product or may cause it to function improperly.); (c) damages caused by failing to provide proper maintenance and service in accordance with the instructions provided with the Product; (d) damages, repairs or inefficiency resulting from faulty installation or application of the Product.

Coverage of this 20 Year Limited Warranty is conditional upon use of an adequate fuel grate on factory-built fireplaces only, when applicable. IHP is not responsible for inadequate fireplace system draft caused by air conditioning and heating systems, mechanical ventilation systems, or general construction conditions which may generate negative air pressure in the room in which the appliance is installed. Additionally IHP assumes no responsibility for smoking conditions caused by inadequate chimney height, adjoining trees or buildings, adverse wind conditions or unusual environmental factors and conditions. Certain IHP Products are listed for use with Security Chimneys International, Ltd. or IHP chimney systems only. Use of chimney components other than that specified in the Product manual will void the Product warranty.

This 20 Year Limited Warranty covers only parts and labor as provided herein. In no case shall IHP be responsible for materials, components or construction which are not manufactured or supplied by IHP or for the labor necessary to install, repair or remove such materials, components or construction. Additional utility bills incurred due to any malfunction or defect in equipment are not covered by this 20 Year Limited Warranty. All replacement or repair components will be shipped F.O.B. from the nearest stocking IHP factory.

LIMITATION ON LIABILITY

It is expressly agreed and understood that IHP's sole obligation and the purchaser's exclusive remedy under this warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified herein.

In no event shall IHP be liable for any incidental or consequential damages caused by defects in the Product, whether such damage occurs or is discovered before or after replacement or repair, and whether such damage is caused by IHP's negligence. IHP has not made and does not make any representation or warranty of fitness for a particular use or purpose, and there is no implied condition of fitness for a particular use or purpose.

IHP makes no expressed warranties except as stated in this 20 Year Limited Warranty. The duration of any implied warranty is limited to the duration of this expressed warranty.

No one is authorized to change this 20 Year Limited Warranty or to create for IHP any other obligation or liability in connection with the Product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The provisions of this 20 Year Limited Warranty are in addition to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

INVESTIGATION OF CLAIMS AGAINST WARRANTY

IHP reserves the right to investigate any and all claims against this 20 Year Limited Warranty and to decide, in its sole discretion, upon the method of settlement.

To receive the benefits and advantages described in this Limited Lifetime Warranty, the appliance must be installed and repaired by a licensed contractor approved by IHP.

Contact IHP at the address provided herein to obtain a listing of approved dealers/distributors. **IHP shall in no event be responsible for any warranty work done by a contractor that is not approved without first obtaining IHP's prior written consent.**

HOW TO REGISTER A CLAIM AGAINST WARRANTY

In order for any claim under this warranty to be valid, you must contact the IHP dealer/distributor from which you purchased the product. If you cannot locate the dealer/ distributor, then you must notify IHP in writing. IHP must be notified of the claimed defect in writing within 90 days of the date of failure. Notices should be directed to the IHP Warranty Department at 1508 Elm Hill Pike, Suite 108; Nashville, TN 37210 or visit our website at WWW.SUPERIORFIREPLACES.US.COM.

IHP reserves the right to make changes at any time, without notice, in design, materials, specifications, prices and also to discontinue colors, styles and products. Consult your local distributor for fireplace code information.

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